

Beneficiary and Benefit Rejection Reason with Action Items

1. Beneficiary Rejection Reason with Action Items

Rejection Code	Rejection Reason	Diagnosis	Action by	Remarks
CBE0008	Duplicate Beneficiary Name, Bank Account No and Bank Name not allowed for the same scheme	Most likely episodes whose beneficiary was registered separately from the first episodes.	Nikshay	User needs to raise an NSD ticket to highlight the problem
CBE0009	Rejected by Bank, As per Bank Account Number is Invalid.	Bank account level problem	User	map a different bank account, or talk with the bank or lead bank manager to ensure that the account is activated
CBE0010	Bank Name is not as per PFMS Bank Master.,	Bank master problem	User	Edit beneficiary details and map the bank branch again
CBE0025	Invalid IFSCCode.,	Bank master problem	User	Edit beneficiary details and map the bank branch again
CBE0047	IFSC Code either not present or currently inactive in tblBankBranch	Bank master problem	User	Edit beneficiary details and map the bank branch again

CBE0030	Rejected by Bank, Account No does not exist in Bank	Bank account level problem	User	Check bank account details again/ Use a different account
CBE0032	Rejected by Bank, Account status is closed.	Bank account level problem	User	Check bank account details again/ Use a different account
CBE0034	Duplicate Beneficiary Details [BeneficiaryAccountNo, BeneficiaryBICFI, BeneficiaryName, BeneficiaryType, SchemeCode, BeneficiaryBranchId] Found In The File	Batch creation error	Nikshay	User needs to raise an NSD ticket to highlight the problem
CBE0047	IFSC Code either not present or currently inactive in tblBankBranch	Bank master problem	User	Edit beneficiary details and map the bank branch again
CBE0051	Bank Name And IFSC Code are not related to each other	Bank master problem	User	Edit beneficiary details and map the bank branch again
CBE0054	Rejected due to no response received from banks within specified days	Bank branch problem	User	talk with the bank or lead bank manager to ensure that the account is activated
CBE0001	Mandatory Tags values are missing.		Nikshay	
CBE0006	AADHAAR Number should be of 12 digits and must pass the algorithm provided by UIDAI.	Aadhar details not correctly provided by user	User	User to provide correct Aadhar details linked with their primary phone number

CBE0007	AADHAAR Number already exists for the same Beneficiary Type and Scheme.	Duplicate aadhar details provided by user	User	User to provide correct Aadhar details linked with their primary phone number
CBE0012	One of AADHAAR Number or Bank Account details are mandatory	Aadhar details or Bank details not provided by user	User	User to provide correct Aadhar details linked with their primary phone number or provide Bank details
CBE0016	Date of birth should be the correct date and less than System Date.	User details problem	User	Edit beneficiary details
CBE0017	Mobile number/Phone Number should be of 10 digits only.	User details problem	User	Edit beneficiary details
CBE0020	Both Town and Village code have been provided which are mutually exclusive.	User details problem	User	Edit beneficiary details and map new account
CBE0035	Blocked Account	User details problem	User	Edit beneficiary details
CBE0045	Aadhaar Number is not seeded in NPCI	Aadhar details not correctly provided by user	User	User to provide correct Aadhar details linked with their primary phone number
CBE0048	Beneficiary Name Length is greater than 100	User details problem	User	Edit beneficiary details

CBE0050	Invalid Account, Validation Pending Since Last 6 Month From Bank	User details problem	User	Edit beneficiary details
CBE0052	UID And Account Both Are Invalid	User details problem	User	Edit beneficiary details
CBE0053	Bank Not Responded.	Bankmaster problem	User	Edit beneficiary details and map the bank branch again
CBE0055	UID is Invalid and account is Rejected due to no response received from bank within specified days	Bankmaster problem	User	Edit beneficiary details and map a new bank account again. Also verify the Aadhar details
CPE0046	UID is Invalid and the account is closed.	Bankmaster problem	User	Edit beneficiary details and map a new bank account again. Also verify the Aadhar details
CPE0047	UID is Invalid and the account is blocked.	Bankmaster problem	User	Edit beneficiary details and map a new bank account again. Also verify the Aadhar details
CPE0048	UID is Invalid and the account is inactive.	Bankmaster problem	User	Edit beneficiary details and map a new bank account again. Also verify the Aadhar details
CPW0001	Beneficiary Created based on UID, but account is Invalid.	Bankmaster problem	User	Edit beneficiary details and map a new bank account again

CPW0002	Beneficiary Created based on UID, but account is Closed.	Bankmaster problem	User	Edit beneficiary details and map a new bank account again
CPW0003	Beneficiary Created based on UID, but account is Blocked.	Bankmaster problem	User	Edit beneficiary details and map a new bank account again
CPW0004	Beneficiary Created based on account, but UID is Invalid.	User details problem	User	Verify the Aadhar details for user
CPW0005	Beneficiary Created based on UID, as PFMS did not receive any response from bank	Bankmaster problem	User	Edit beneficiary details and map a new bank account again
CPW0006	Beneficiary Created based on UID, but ifsc code not match with bank	Bankmaster problem	User	Edit beneficiary details and map a new bank account again
CPW0007	Beneficiary Created based on UID, but Account validation status is pending with bank	Bankmaster problem	User	Edit beneficiary details and map a new bank account again
CPW0008	Beneficiary Created based on account, but UID status is pending with NPCI	Bankmaster problem	User	Edit beneficiary details and map a new bank account again
CBE0056	Beneficiary bank account not allowed in this bank	Bankmaster problem	User	Edit beneficiary details and map a new bank account again

CBE0057	Beneficiary Registration is rejected as the Beneficiary Account Type is not in 'SB' , 'SBA' or 'JD' as received from the bank.	Bankmaster problem	User	Edit beneficiary details and map a new bank account again
	Note : This error code is valid for PM Kisan only			
CBE0059	Bank currently inactive & merged with another bank.	Bankmaster problem	User	Edit beneficiary details and map a new bank account again
CBE0060	UID is Disable for DBT	User details problem	User	
CBE0061	UID NEVER ENABLE FOR DBT	User details problem	User	
CBE0062	UID is CANCELLED BY UIDAI	User details problem	User	
CBE0063	UID is Disable for DBT and the account is closed.	User details problem	User	

CBE0064	UID NEVER ENABLE FOR DBT and the account is closed.	User details problem	User	
CBE0065	UID is CANCELLED BY UIDAI and the account is closed.	User details problem	User	
CBE0066	UID is Disable for DBT and the account is blocked.	User details problem	User	
CBE0067	UID NEVER ENABLE FOR DBT and account is blocked.	User details problem	User	
CBE0068	UID is CANCELLED BY UIDAI and the account is blocked.	User details problem	User	
CBE0069	UID is Disable for DBT and the account is inactive.	User details problem	User	
CBE0070	UID NEVER ENABLE FOR DBT and the account is inactive.	User details problem	User	
CBE0071	UID is CANCELLED BY UIDAI and the account is inactive.	User details problem	User	

CBE0072	UID is Disable for DBT and account is invalid.	User details problem	User	
CBE0073	UID NEVER ENABLE FOR DBT and account is invalid.	User details problem	User	
CBE0074	UID is CANCELLED BY UIDAI and the account is invalid.	User details problem	User	
CBE0075	UID is Disable for DBT and account is Rejected due to no response received from bank within specified days	User details problem	User	
CBE0076	UID NEVER ENABLE FOR DBT and account is Rejected due to no response received from bank within specified days	User details problem	User	
CBE0077	UID is CANCELLED BY UIDAI and and account is Rejected due to no response received from bank within specified days	User details problem	User	

2.Benefit Rejection Reason with Action Item

Rejection Code	Narration	Action by	Action
CPE0001	Duplicate Batch ID (Check will be applied after ignoring Rejected Batches)	Nikshay	Trigger email for investigation. Batch creation error
CPE0002	Batch Id not as per defined format	Nikshay	Trigger email for investigation. Batch creation error
CPE0006	Payment From or Payment To date format is incorrect	Nikshay	Trigger email for investigation. Batch creation error
CPE0007	Payment From Date is not <= Payment To Date	Nikshay	Trigger email for investigation. Batch creation error
CPE0009	PFMS Beneficiary code does not exist in PFMS or does not correspond to provided Scheme and Beneficiary Type	Nikshay	Trigger email for investigation. Batch creation error

CPE0012	Duplicate payment check based on PFMS Beneficiary Code + Scheme +Beneficiary Type + Payment Period fails	Nikshay	Trigger email for investigation. Batch creation error
CPE0013	Mandatory fields value mig	Nikshay	Trigger email for investigation. Batch creation error
CPE0014	Incorrect District Census Code	Nikshay	Trigger email for investigation. Batch creation error
CPE0015	Incorrect State Census Code	Nikshay	Trigger email for investigation. Batch creation error
CPE0026	Control Sum should be more than Zero	Nikshay	Trigger email for investigation. Batch creation error
CPE0027	Institution ID/Initiating Party Code should be PFMS Agency Code,	Nikshay	Trigger email for investigation. Batch creation error
CPE0030	Invalid Bank/Post Office Name,	Nikshay/ User	Bank master problem. Edit and Re-link beneficiary and bank branch
CPE0031	Invalid Bank/Post Office Branch	Nikshay/ User	Bank master problem. Edit and Re-link beneficiary and bank branch

CPE0033	Wrong Data Type/Data Length/Data Type Format	Nikshay	Trigger email for investigation. Batch creation error
CPE0036	Beneficiary Account number does not belong to beneficiary code and scheme,	Nikshay	Change beneficiary status to entered and retrigger beneficiary for update
CPE0039	Control Sum should be the same as the total payment amount	Nikshay	Trigger email for investigation. Batch creation error
CPE0041	Multiple Transaction for the same beneficiary and period not allowed	Nikshay/ User	User: Repeat payment request. Users need to check that they have not already paid this benefit using an external method. Nikshay: Flag this to the user, that PFMS says that the same payment has already been completed in PFMS.
CPE0043	Scheme Location of Agency is not defined, please contact the Agency Administrator for defining the same in PFMS.	PFMS(Admin-ID)	
CPE0044	Agency Administrator has not defined a bank account to be used for payment of given "Payment Purpose" in PFMS, Please contact the Agency Administrator for defining the same in PFMS.	PFMS(Admin-ID)	

CPE0047	The beneficiary does not belong to provided beneficiary type,	Nikshay	Trigger email for investigation.
CPE0049	Both CentreShareAmount and StateShareAmount can not be zero.	Nikshay	Trigger email for investigation. Batch creation error
CPE0058	The account number is marked as Invalid in PFMS.	User	
CPE0060	Both Account and Aadhar are invalid.	User	
CPE0061	IFSCCode is invalid	Nikshay	
CPE0062	Reason: Root element is missing.	Nikshay	Trigger email for investigation. Batch creation error
CPE0063	Duplicate payment check based on EndToEndID fails	Nikshay	Trigger email for investigation. Batch creation error
CPE0064	DBT Scheme Activity Code not Mapped in component Master	PFMS(Admin-ID)	

1	Account Closed or Transferred	User	Transaction level problem: Link a different account or activate existing account
1	Account closed	User	Transaction level problem: Link a different account or activate existing account
2	No Such Account	User	Transaction level problem: Link a different account or activate existing account
3	ACCOUNT DESCRIPTION DOES NOT TALLY	User	Transaction level problem: Link a different account or activate existing account
68	A/c Blocked or Frozen	User	Transaction level problem: Link a different account or activate existing account
71	Invalid account type (NRE/PPF/CC/Loan/FD)	User	Transaction level problem: Link a different account or activate existing account
78	invalid Bank Identifier	User	Transaction level problem: Link a different account or activate existing account
85	Participant not mapped to the product	User	Transaction level problem: Link a different account or activate existing account

R01	R01	User	Transaction level problem: Retrigger Benefit
R11	R11	User	Transaction level problem: Retrigger Benefit
R13	R13	User	Transaction level problem: Retrigger Benefit
R98	R98	User	Transaction level problem: Retrigger Benefit
CBE0001	Mandatory Tags values are missing.	Nikshay	Trigger email for investigation.
CBE0002	Scheme Code does not exists in PFMS	Nikshay	Trigger email for investigation.
CBE0003	Beneficiary Type does not exists in PFMS or does not belongs to the provided Scheme	Nikshay	Trigger email for investigation.
CBE0004	Same Scheme Specific ID already exists in PFMS for the same Scheme and Beneficiary Type.	Nikshay	Trigger email for investigation.

CBE0005	Duplicate Batch ID/Message ID not allowed.	Nikshay	Trigger email for investigation. Batch creation error
CBE0011	Invalid Gender Value,It Should be F/M/T/N.	Nikshay	Trigger email for investigation. Batch creation error
CBE0015	Invalid Address Census Code,It should be as PFMS Master.	Nikshay	Trigger email for investigation.
CBE0018	Invalid Batch Format,It should be as CB{Source System Id}DDMMYY{4 digit Sequence}.	Nikshay	Trigger email for investigation.
CBE0019	Institution ID should be the unique Agency Code of PFMS agency with which the Beneficiary is associated.	Nikshay	Trigger email for investigation.
CBE0021	Initiating Party Code should be the unique agency code of PFMS agency	Nikshay	Trigger email for investigation.
CBE0022	Invalid value for Purpose,It should be A/U/D.	Nikshay	Trigger email for investigation.
CBE0023	Invalid PFMS Beneficiary Code	Nikshay	Trigger email for investigation.

CBE0024	Invalid Value for F/M/H/N flag.	Nikshay	Trigger email for investigation.
CBE0026	Invalid Country Id.	Nikshay	Trigger email for investigation.
CBE0027	Wrong Data Type/Length Format.	Nikshay	Trigger email for investigation.
CBE0028	Postal Code should be numeric value	Nikshay	Trigger email for investigation.
CBE0029	Error in reading file, File is malformed or Failed during schema validation.	Nikshay	Trigger email for investigation.
CBE0031	Scheme code is not uniform for all records	Nikshay	Trigger email for investigation.
CBE0033	Duplicate Aadhar Number Found In The File	Nikshay	Trigger email for investigation.
CBE0036	One or more mandatory tag values are missing.	Nikshay	Trigger email for investigation.

CBE0037	Beneficiary Category not in PFMS	Nikshay	Trigger email for investigation.
CBE0038	Duplicate Beneficiary Details [BeneficiaryAccountNo, BeneficiaryBICFI, BeneficiaryName, BeneficiaryType, SchemeCode, BeneficiaryBranchId, ApplicantNo] Found In The File	Nikshay	Trigger email for investigation.
CBE0039	Invalid Location Code, It should be as NREGA Location Code Master	Nikshay	Trigger email for investigation.
CBE0040	Beneficiary Job card No. + Applicant no. combination already exists in PFMS.	Nikshay	Trigger email for investigation.
CBE0041	Applicant No. is NULL.	Nikshay	Trigger email for investigation.
CBE0042	For IAY(0019)- AgencyName tag should have value Block or District	Nikshay	Trigger email for investigation.
CBE0043	For IAY(0019)- AgencyCode tag have value BlockID which is not in PFMS	Nikshay	Trigger email for investigation.
CBE0044	For IAY(0019)- AgencyCode tag have value District ID which is not in PFMS	Nikshay	Trigger email for investigation.

CBE0046	Beneficiary Code does not exist in PFMS for this data source.	Nikshay	Trigger email for investigation.
CBE0049	Only one beneficiary type is allowed in a file.	Nikshay	Trigger email for investigation.
CBE0058	Beneficiary state is not the same as the Agency state.	Nikshay	Trigger email for investigation.

3.Reasons and Actions where Nikshay has not generated benefits

Reasons - Why Nikshay has not generated benefits	Actions to be taken
Scheme I - Nutritional Support Scheme	
If Patient's Diagnosis date is <ul style="list-style-type: none"> - Public Sector Patient (Diagnosis date before October 2017) - Private Sector Patient (Diagnosis date before April 2018) 	No benefits will be generated for these patients. Request you to please pay all such benefits via PFMS directly.

If Patients current Hierarchy TU's PFMS agency code is Null	Please reach out to the Nikshay support team with the PFMS agency code that needs to be mapped to a TU.
If patients duplication status is "System Identified Duplicates"	Please resolve the duplicate status via "Deduplication Module" from DTO Login.
Scheme II - Tribal Support Scheme - If current hierarchy mapping of patients TU is Tribal and	
If Patient's diagnosis date is before 1st March 2019	DBT scheme is active in Nikshay only for those tribal patients which are diagnosed after 1st March 2019.
Scheme III - Treatment Supporter Honorarium	
If there is no "Treatment Supporter" linked to a patient	Please link a Treatment supporter from "Staff/Treatment supporter" tab from patient page <i>Search & open patient record → Click on "Others" → "Staff / Treatment supporter" tab → "+ Add new Treatment Supporter"</i>
If linked Treatment supporter is not eligible for honorarium	Please enable eligibility for honorarium from "Staff Management" module
If linked Treatment supporter bank details has not yet been validated by PFMS	Beneficiary status as Empty, Please enter the bank details in Nikshay Beneficiary status as Entered / Sent to PFMS, Please wait for the PFMS response. PFMS usually takes maximum 10-15 days for validation Beneficiary status as Rejected, Please refer to the Beneficiary Rejection Reason section in this document for further action.
If patient has not successfully completed treatment	Please check if the patients treatment outcome has been declared either as "Cured" or "Treatment Complete"
Scheme IV - Incentive for Notification and Outcome	

If private sector patient diagnosis date is before 30th July 2019.	DBT scheme is active in Nikshay only for those private sector patients which are diagnosed after 30th July 2019.
If private sector patient duplicate status is “System Identified Duplicate”	Please resolve the duplicate status via “Deduplication Module” from DTO Login.
If Private Health facility is marked as “Inactive”	Please mark the private health facility as “Active” from the user management module.
If Benefit is foregone for a private health facility	Please disable the “Forego Benefits” option from the “User Management” module and Nikshay will generate all subsequent benefits from the next day.
If private patient is enrolled using logins of “DTO/ TU/ PHI/ JEET/ PPSA/ Call Centre” and diagnosed in a government lab	No benefits will be generated, as priority is given to 1. Informants (i.e only if the “Enrolment Logins in Nikshay” belongs to Private health facility) and then to 2. “Diagnostic Health Facility” (If it's not a government lab)
If private patient is enrolled using logins of private health facility and diagnosed in a government or a private lab of a different district	This is a rare scenario in which Nikshay will not generate benefits. Request you to please proceed manually via PFMS for payment.